



FIREWORKS

Choosing the Right Fire Department RMS *Guide for Fire & EMS*

Selecting a fire department RMS is one of the most consequential technology decisions an agency can make. The right platform connects incident reporting, EMS documentation, inspections, training, and analytics in one place — keeping your department NERIS- and NEMSIS-ready as standards evolve.

Top 5 Capabilities Every Modern RMS Must Include

01

NERIS Readiness

Look for a platform with a clear roadmap for NERIS built for now and future requirements.

02

Unified Fire & EMS

Fire incident reporting, EMS documentation, inspections, and even your LMS should exist in one platform.

03

Mobile-First Operations

Personnel should be able to complete reports, inspections, preplans, and field activities from anywhere online and offline.

04

AI-Powered Documentation

Modern RMS platforms should have AI-assisted narratives and built-in quality assurance tools.

05

Configurability & Support

Custom fields and dedicated support should adapt to your agency, not vice versa.

Top Five Questions to Ask Every Vendor

1

WHAT IS YOUR **NERIS READINESS STRATEGY?**

2

CAN FIRE, EMS, INSPECTIONS, TRAINING, AND COMPLIANCE OPERATE WITHIN **A SINGLE PLATFORM?**

3

HOW **CONFIGURABLE** ARE **WORKFLOWS**, FORMS, REPORTS, AND APPROVAL PROCESSES?

4

WHAT **SUPPORT**, IMPLEMENTATION, TRAINING, AND DATA MIGRATION SERVICES ARE INCLUDED?

5

WHAT **INTEGRATIONS** ARE AVAILABLE FOR CAD, GIS, CARDIAC MONITORS, AND THIRD-PARTY SYSTEMS?

Avoid These Common RMS Mistakes



**Choosing software that solves today's requirements, but lacks a clear
NERIS roadmap**

Compliance isn't optional. Your RMS should be ready for what's next.



Buying multiple systems that create duplicate work and disconnected data

Incident reporting, EMS, inspections, training, and analytics work better together.



Underestimating the importance of implementation and support.

Features matter. Long-term success depends on having a partner, not a vendor, that understands fire service operations.

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Why Departments choose EPR Fireworks

Choosing an RMS is more than selecting software—it's choosing a long-term partner. Fireworks helps Fire and EMS agencies simplify reporting, streamline operations, prepare for NERIS, and gain better visibility into department performance. From implementation and training to ongoing support, our team is committed to helping your agency succeed.

When you buy Fireworks, you don't just buy software. You buy support.

Ready to see the Fireworks difference? Schedule a personalized demo, meet our team, and discover why agencies choose Fireworks as their long-term RMS partner.